



IMail Anti-Virus powered by Symantec  
Getting Started Guide

## About IMail Anti-virus powered by Symantec

Thank-you for buying **IMail Anti-virus powered by Symantec™**. With our solution, IMail administrators have the solid protection of Symantec™ Anti-Virus Scan Engine definitions, which are kept up-to-date with Symantec's LiveUpdate™ technology to combat the latest known viruses.

**IMail Anti-virus powered by Symantec™** works with your IMail Server to find and repairs infected messages before they get to your mail customers. IMail Anti-virus powered by Symantec's Anti-Virus Scan Engine technology, is one of the most effective virus solutions available for detecting and preventing virus attacks. IMail Anti-virus powered by Symantec™ scans all incoming and outgoing mail for viruses, worms, and trojan horses in all major file types.

With this powerful solution, IMail administrators have an effective all-in-one Anti-virus option that's easy to install and easy to use.

## Minimum System Requirements

- IMail v11.5 and later
- Windows 2003 Server and Windows 2008 Server
- **IMail Anti-virus powered by Symantec™** and **LiveUpdate** require an Internet connection and Internet Explorer 8.0 or later.
- Intel Pentium® 4, 1GHz or higher or an equivalent processor
- 1+ GB of RAM (2 GB recommended)
- 500 MB of hard disk space (1 GB recommended)
- 1 NIC running TCP/IP with a static IP address
- Java Runtime Environment 6.0 (1.6) update 25 (included in IMail Anti-virus powered by Symantec™ installer)



**Warning:** Only Java Runtime Environment 6.0 (1.6) update 25 will properly support the Symantec Scan Engine. Any other version of Java must be removed before IMail Anti-virus powered by Symantec™ can be installed.

## What's New with Scan Engine 5.2.13

- The **IMail Anti-virus powered by Symantec™** installation has been modified to install Java Runtime Environment 6.0 (1.6) update 25, as Symantec™ Anti-virus has a requirement for it.

- To view actual Symantec™ release notes click here [http://www.symantec.com/business/support/index?page=content&id=TECH89283&actp=search&viewlocale=en\\_US&searchid=1341852015392](http://www.symantec.com/business/support/index?page=content&id=TECH89283&actp=search&viewlocale=en_US&searchid=1341852015392).

## Installing the Server

To start the installation process:

- 1 Log on as system administrator or to an account with system administrator permissions.
- 2 Download IMail Anti-virus powered by Symantec™ from our website, click on the downloaded file (PremiumAV.exe) to start the installation.
- 3 Launch the IMail Anti-virus powered by Symantec™ executable file. (The installation process begins.) The Welcome screen opens. Read the text and click **Next**.
- 4 The Configure IMail Anti-virus Server screen opens, the two following options
  - **Install IMail Anti-virus powered by Symantec™ and configure IMail to use it** (default). Install IMail Anti-virus powered by Symantec™ on the same server as your IMail Server.
  - **Configure IMail to use a remote IMail Anti-virus powered by Symantec™ server.** Install IMail Anti-virus powered by Symantec™ on a remote server. Upon completion of installation, rerun installation on remote server. The installation will assume remote installation when IMail is not detected.



**Note:** If IMail is not detected on the server it will assume a remote installation.

- 5 Type the **IP address**, and **port** for the IMail Anti-virus powered by Symantec™ server. The default port is 7777 for Native Mode, and 1344 for ICAP mode. Click **Next**.
- 6 Enter the **Password** (optional) for the Symantec Scan Engine web administration.  
The IMail Anti-virus powered by Symantec™ - InstallShield Wizard screen opens.
- 7 Read the text and click **Finish**. IMail Anti-virus powered by Symantec™ is installed.

- 8 To activate your product and obtain your license key, go to <http://www.ipswitch.com/support/imaplav.asp>

## Further Information

For technical support or to find more information about Ipswitch's IMail Anti-virus powered by Symantec™ for IMail Server, contact us online at:

<http://www.imailserver.com/support/>



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