



IMail Anti-Virus powered by BitDefender  
Getting Started Guide

## About IMail Anti-virus powered by BitDefender

IMail Anti-virus powered by BitDefender® is an add-on product for IMail Server. It is equipped with cutting-edge proactive B-HAVE technology that represents the last minute alternative for advanced protection against malware. B-HAVE relies on a dynamic heuristic scanner especially engineered and designed to improve and enhance the current security technology, while also overcoming the architectural limitations inherent in many other dynamic solutions. B-HAVE creates a virtual, isolated and self-contained computer, mimicking your system configuration. This environment represents the ideal location for applications' and files' threats investigation, because it ensures your computer is exposed to absolutely zero risk.

BitDefender® is one of the most comprehensive virus scanners available, and with its integration into IMail Server, you can be sure that your mail server will not be compromised. IMail Anti-virus powered by BitDefender® works with IMail Server to find and repair infected messages before they get to your mail customers. IMail Anti-virus powered by BitDefender® searches all incoming and outgoing mail for viruses, worms, trojan horses, and other destructive code. It does this by comparing all mail messages with a list of known virus definitions.

## Minimum System Requirements

- IMail Server v11.01 and later
- Windows 2000, Windows 2003 and Windows 2008
- Intel Pentium® 4, 1 GHz or higher or an equivalent processor
- 512 MB RAM (2 GB recommended)
- 100 MB available hard disk space (200MB recommended)
- An Internet connection and Internet Explorer 6.0 or later.

## Installation

**IMail Anti-virus powered by BitDefender®** will be installed to the same directory as IMail Server (usually C:\Program Files\Ipswitch\IMail). To install IMail Anti-virus powered by BitDefender®, complete the following procedure.

- 1 Log on as system administrator or a user with system administrator permissions.
- 2 Select one of the following:
  - If you purchased an IMail Anti-virus powered by BitDefender® CD-ROM, insert it in the CD\_ROM drive. If the installation program does not run automatically, select **File > Run**, and enter the CD\_ROM path followed by *setup.exe*.
  - If you downloaded IMail Anti-virus powered by BitDefender® from our website, click on the downloaded file (StandardAV.exe) to start the installation.
- 3 When the installation program is complete the InstallShield Wizard Complete screen opens.
- 4 To activate your product and obtain your license key, go to <http://www.ipswitch.com/register/>
- 5 Log in to the Web Administration and you should see a new AntiVirus tab. If this tab is not displayed, rerun the installation program.

## Things to Keep in Mind

- IMail Anti-virus powered by BitDefender® must be installed on the same machine as your IMail Server.
- If you have previously installed an anti-virus solution, it is best to un-install it before installing IMail Anti-virus powered by BitDefender®. Having more than one virus scanning program on the same computer can cause issues.
- If you have previously installed IMail Anti-virus powered by Symantec™, you must un-install it before installing IMail Anti-virus powered by BitDefender®. Otherwise you will have both programs listed as services.

## Accessing Anti-virus Options

You can access and administer BitDefender® Anti-virus for IMail Server from the IMail Administrator. Select the AntiVirus tab.

## Updating Virus Definitions



**Important for Upgraders.** New automated features for virus definition updates have been added and enabled. Be aware that any manual schedule that has been previously setup will continue run.



**Tip:** It is up to the IMail Administrator to disable any manual schedules that were previously set.

"AVUpdate.exe" is **no** longer required to update your virus definitions with IMail Server v11.01 or later. Queue Manager has been enhanced to handle all the virus definition updates without requiring a service restart.

## Further Information

For information on specific configuration recommendations, see the IMail Administrator Help.

For technical support or for information on AntiVirus for IMail Server visit the Ipswitch website at: [www.ipswitch.com/support/](http://www.ipswitch.com/support/)

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