About IMail Anti-virus powered by BitDefender

IMail Anti-virus powered by BitDefender® is an add-on product for IMail Server. It is equipped with cutting-edge proactive B-HAVE technology that represents the last minute alternative for advanced protection against malware. B-HAVE relies on a dynamic heuristic scanner especially engineered and designed to improve and enhance the current security technology, while also overcoming the architectural limitations inherent in many other dynamic solutions. B-HAVE creates a virtual, isolated and self-contained computer, mimicking your system configuration. This environment represents the ideal location for applications' and files' threats investigation, because it ensures your computer is exposed to absolutely zero risk.

BitDefender® is one of the most comprehensive virus scanners available, and with its integration into IMail Server, you can be sure that your mail server will not be compromised. IMail Anti-virus powered by BitDefender® works with IMail Server to find and repair infected messages before they get to your mail customers. IMail Anti-virus powered by BitDefender® searches all incoming and outgoing mail for viruses, worms, trojan horses, and other destructive code. It does this by comparing all mail messages with a list of known virus definitions.

Minimum System Requirements

- IMail Server v11.01 and later
- Intel Pentium® 4, 1 GHz or higher or an equivalent processor
- 512 MB RAM (2 GB recommended)
- 100 MB available hard disk space (200MB recommended)
- An Internet connection and Internet Explorer 6.0 or later.
Installation

**IMail Anti-virus powered by BitDefender®** will be installed to the same directory as IMail Server (usually C:\Program Files\Ipswitch\IMail). To install IMail Anti-virus powered by BitDefender®, complete the following procedure.

1. Log on as system administrator or a user with system administrator permissions.
2. Select one of the following:
   - If you purchased an IMail Anti-virus powered by BitDefender® CD-ROM, insert it in the CD-ROM drive. If the installation program does not run automatically, select **File > Run**, and enter the CD_ROM path followed by `setup.exe`.
   - If you downloaded IMail Anti-virus powered by BitDefender® from our website, click on the downloaded file (StandardAV.exe) to start the installation.
3. When the installation program is complete the InstallShield Wizard Complete screen opens.
4. To activate your product and obtain your license key, go to `http://www.ipswitch.com/register/`
5. Log in to the Web Administration and you should see a new AntiVirus tab. If this tab is not displayed, rerun the installation program.

**Things to Keep in Mind**

- IMail Anti-virus powered by BitDefender® must be installed on the same machine as your IMail Server.
- If you have previously installed an anti-virus solution, it is best to un-install it before installing IMail Anti-virus powered by BitDefender®. Having more than one virus scanning program on the same computer can cause issues.
- If you have previously installed IMail Anti-virus powered by Symantec™, you must un-install it before installing IMail Anti-virus powered by BitDefender®. Otherwise you will have both programs listed as services.
**Accessing Anti-virus Options**

You can access and administer BitDefender® Anti-virus for IMail Server from the IMail Administrator. Select the AntiVirus tab.

**Updating Virus Definitions**

✅ **Important for Upgraders.** New automated features for virus definition updates have been added and enabled. Be aware that any manual schedule that has been previously setup will continue run.

💡 **Tip:** It is up to the IMail Administrator to disable any manual schedules that were previously set.

"AVUpdate.exe" is no longer required to update your virus definitions with IMail Server v11.01 or later. Queue Manager has been enhanced to handle all the virus definition updates without requiring a service restart.

**Further Information**

For information on specific configuration recommendations, see the IMail Administrator Help.

For technical support or for information on AntiVirus for IMail Server visit the Ipswitch website at: [www.ipswitch.com/support/](http://www.ipswitch.com/support/)

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