



IPSWITCH

IMail Server

Getting Started Guide

IPSWITCH

Welcome

Welcome to the Ipswitch IMail Server software. Ipswitch IMail Server v10 is packaged in three editions: IMail Server, IMail Server Plus, and IMail Server Premium. This document provides overview information about IMail Server features, requirements, installation, administration and client application tools to manage and use IMail. It also provides information about additional help resources.

What is Ipswitch IMail Server?

Ipswitch IMail Server v10 provides email administrators flexible access to email server administration features via browser-based IMail Server Web administration tools.

Users can send and receive email using any standards-based client, including Microsoft® Outlook®, Outlook Express, Eudora and others. Or, users can access email from anywhere via the customizable Ipswitch Web Messaging browser application.

IMail Server is reliable, versatile, easy to set up and run. IMail Server Plus includes Premium AntiSpam protection, and IMail Premium includes both Premium AntiSpam and Instant Messaging.

The Components

Ipswitch IMail Server is available in three editions:

	IMail Server Edition	IMail Server Plus	IMail Server Premium
Ipswitch IMail Server	✓	✓	✓
Web Messaging	✓	✓	✓
Instant Messaging			✓
Standard AntiSpam	✓	✓	✓
Premium AntiSpam		✓	✓
One-year Service Agreement	✓	✓	✓

IMail Server, Server Secure, and Server Plus System Requirements

The following are the requirements for your server installations.

- An Intel Pentium® 4, 1 GHz or higher or an equivalent processor
- 512 MB RAM minimum (2 GB recommended)
- Microsoft® Windows® 2000 Server or Microsoft Windows 2003 Server
- Microsoft .NET Framework 2.0
- Microsoft Internet Information Services (IIS) 5.0 or later
- Internet Explorer 6.0 with Windows Scripting Host 5.6
- Microsoft Data Access Component (MDAC) 2.6 or later
- TCP/IP enabled network interface card (NIC) with a static IP address
- A broadband or dial-up connection to the Internet
- Modem and phone line (required for mail-to-pager, mail-to-fax, and notifications)

Planning Your Installation

Things to Consider

- Does the server computer meet the system requirements?
- Decide what type of user database you want to use. Do you want to share user databases across products? Do you have an existing external ODBC database that you want to use? For information on each of the database options, see the *IMail Server Getting Started Guide*.
- Log in as an administrator before beginning the software installs.
- You may need to open specific ports to enable communications for Ipswitch IMail. Refer to the product help for information about service port requirements.
- Premium AntiVirus. If you currently have an antivirus solution installed, configure it to exclude the IMail directory (usually C:\Program Files\Ipswitch\Messaging\IMail), and IMail subdirectories.
- Premium and Standard IMail Antivirus. (both sold separately) Determine whether you want to install the antivirus software on the same server as IMail Server, or on a separate server.
- For detailed information about IMail Server installation options and services, read the *IMail Server Getting Started Guide* before beginning the installation. The guide is available on the web at:

http://docs.ipswitch.com/_Messaging/IMailServer/GettingStarted/index.htm

Things You Need

- **Primary Host** (server) to install the IMail Server on.
- **Host Name** (of Primary Host) for the IMail Server. Example: *mail*
- **IP Address** (of Primary Host) for the IMail Server. Example: *156.21.50.15*
- **Domain Name** to identify the network that the host is on. Example: *domain.com*
- **DNS records**. For information on how to configure DNS, see the *IMail Server Getting Started Guide*.

Installing Ipswitch IMail Server software

Ipswitch IMail Server v10 uses InstallShield® Wizard to install the IMail Server components on your computer. Use the on-screen instructions to select the installation features that set up the mail server to your preferences.

The installation program provides an option to automatically configure Microsoft Internet Information Services (IIS) 5.0 or later and Microsoft .NET Framework 2.0. It also sets user permissions automatically; however, if you need to configure permissions manually, see the *IMail Server Release Notes* for more information. The latest IMail release notes are available on the web at

http://docs.ipswitch.com/_Messaging/IMailServer/v10/ReleaseNotes/index.htm

To activate and register Ipswitch IMail Server

During the installation process, you need to activate your software. For information about activating and registering your software, see the activation or crossgrade card included with your purchase, or the *IMail Server Getting Started Guide*.

To setup Premium AntiVirus subscription (available separately):

Important: If you have an existing subscription/installation to Premium AntiVirus, you do not need to obtain a new license key until your existing subscription has expired. Your existing license key will work with the new version of Premium AntiVirus. When your subscription is about to expire, Ipswitch will send an email with instructions for updating the Premium AntiVirus subscription.

If you purchased Ipswitch IMail Server and do not have Premium AntiVirus installed, you need to obtain a license key from Symantec before you install the software. You need the Symantec serial number to obtain the license key for the antivirus software.

- 1 Go to <http://visit.ipswitch.com/av> to obtain the Symantec serial number.
- 2 Go to <https://licensing.symantec.com> to activate your Symantec serial number and obtain the Premium AntiVirus license key. Upon activation, Symantec sends an email with your license key.

Note: You may be prompted to download an installation program from the Symantec Web site. Skip this option; it is not required.

Important: Make sure that you back up your license key file in a safe location in case you need to reinstall Premium AntiVirus software.

Using your IMail Server Software

After you have installed the IMail Server software, familiarize yourself with its various components listed below. The browser-based applications support:

- Microsoft® Internet Explorer 6.0 or later
- Mozilla 1.7 or later
- Firefox 1.0.6 for Microsoft Windows or later

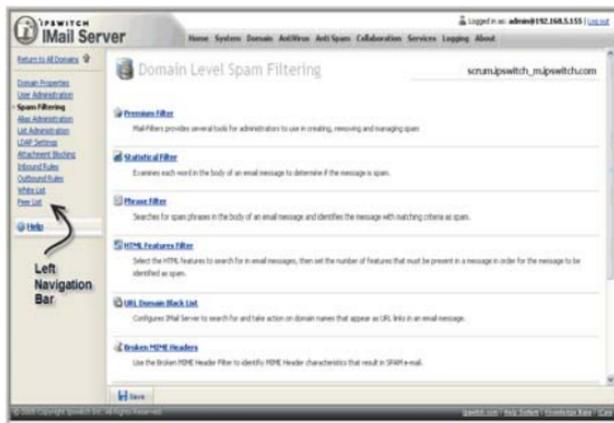
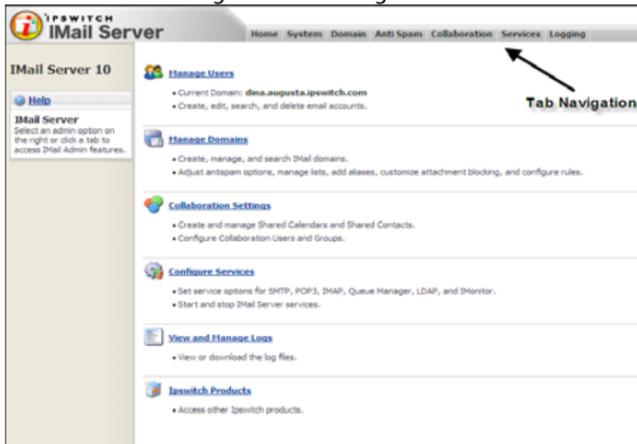
Important: When you start the IMail Server Administrator for the first time, if you are using Internet Explorer in Microsoft Windows 2003 Server, an *Internet Explorer Enhanced Security Configuration is enabled* browser screen may appear. If this screen appears, click the link to learn more about the browser's enhanced security configuration options. You may need to add IMail Server Administrator's URL to the inclusion lists in the Local intranet or Trusted sites zones.

IMail Server Administrator (Web Admin) provides local or remote access to IMail Server administration features via a Web browser.

To start the IMail Administrator:

- 1 In your browser address box, type the IP address or URL of the IMail Web Server followed by the IMail Server Web Admin path.
Example: <http://mail.domain.com/IAAdmin>
Then press **Enter**. The Ipswitch Web Admin login page appears
-OR-
Click **Start > Programs > Ipswitch IMail Server > IMail Server Administration**. The Ipswitch Web Admin login page appears.
- 2 Enter your **Username** and **Password**. The installed Ipswitch Products pages appear if you are accessing remotely. If on the localhost, it will skip this step and go straight to the next step.

- 3 Click **IMail Server**. The IMail Server Administrator main page appears. You can access IMail Server Administrator options from the tabs across the top of the browser and the navigation links along the left side of the browser window.



You can access the following IMail Server Admin features from the tabs:

- **Home.** Provides easy access to other installed Ipswitch products
- **System.** Provides access to system settings, server level DNS black lists, and the message queue
- **Domain.** Provides access to IMail Server domains and lets you manage domain properties, users, spam filters, aliases, mailing lists, LDAP settings, attachment blocking, inbound and outbound rules, white lists, and peer lists
- **AntiVirus** (available separately). Provides access to enable and select the server antivirus options
- **AntiSpam** (available in IMail Server Plus and IMail Premium Editions only). Provides access to a variety of antispam features such as statistical and phrase filters (content filters), HTML feature filters, URL domain black lists, broken MIME headers, Sender Policy Framework (SPF), and connection checks for domain level DNS black lists and various verification checks.
- **Services.** Provides access to the services status and options that IMail Server supports:

- Simple Mail Transfer Protocol (SMTP)
- Post Office Protocol Version 3 (POP3)
- Internet Message Access Protocol Version 4 (IMAP4)
- Lightweight Directory Access Protocol (LDAP)
- Queue Manager
- Log Server
- IMail Monitor
- Web Calendaring (available in IMail Premium)
- Logging
- AntiSpam (available in IMail Plus and IMail Premium)
- AntiVirus Scan Engine (available separately)
- Instant Messaging (available in IMail Premium)

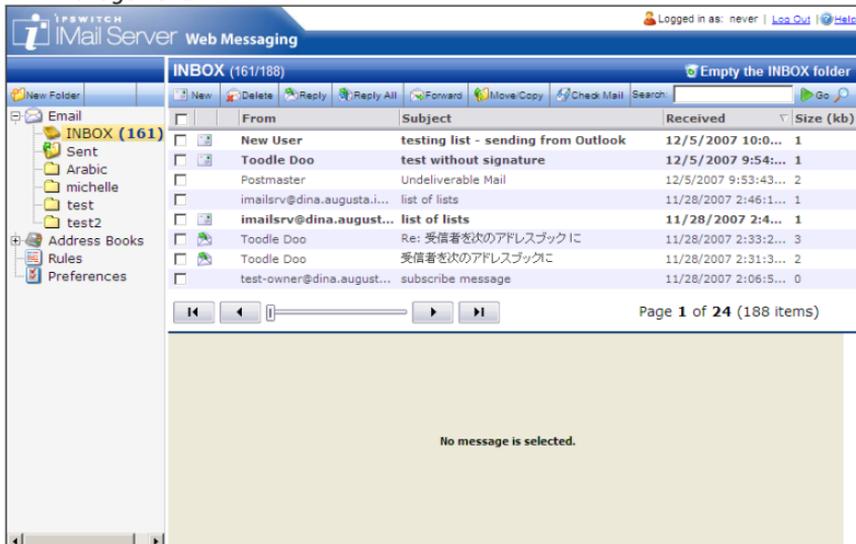
Ipswitch Web Messaging (Web Client) sends and receives email, lets you create contacts, and lets you organize and manage mail in folders. If you used contacts or contact lists (distribution lists) in a previous version of Ipswitch Web Messaging, the contacts and contact lists are automatically imported into the new IMail Web Messaging client. A new Contacts folder is created that includes contacts and contact lists.

To start the Ipswitch Web Messaging Client:

- 1 In your browser address box, type the IP address or URL of the IMail Web Server followed by the ICS Web Client path.
Example: <http://mail.domain.com/IClient>
Then press **Enter**. The Web Messaging login page appears.

Important: To use the Web Client, the IMAP, SMTP, and Queue Manager service must be running. If the services are not running, turn them on in the IMail Web Admin, under the **Services** tab.

- 2 Enter your **Username** and **Password**. The Ipswitch Web Messaging client appears. A unified main Web page allows user-friendly access to critical email functions: Inbox, composing, folder management, personal settings, search, and rule and contact management.

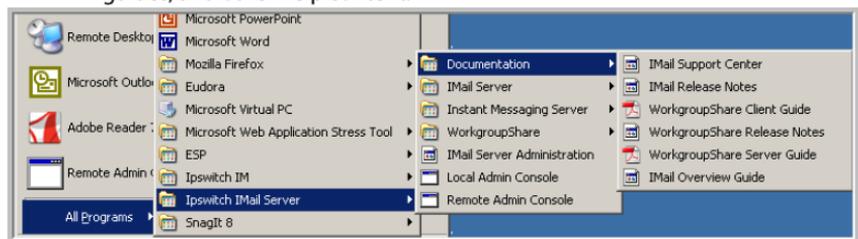


For more information about using Ipswitch Web Messaging client, click **Help**.

Other Resources

More information about IMail components is available in:

- The Ipswitch IMail Server program folder. To view IMail documentation, click **Start > Programs > Ipswitch IMail Server > Documentation**. You can access release notes, user guides, and other help content.



- The Ipswitch IMail Server Support Center Web site at <http://www.ipswitch.com/support/imail/index.asp>.

Application Help

Application Help is available in all applications by clicking **Help**, pressing **F1**, or by clicking **Help > Help Topics**.

For More Assistance

The Ipswitch Support Center provides a multitude of product related resources such as Knowledge Base articles, peer support forums, patches and documentation downloads. It also lists Ipswitch's Technical Support staff's contact information, hours of operation, and information about service agreements. You can access the support center at <http://www.ipswitch.com/support/imap/index.asp>.

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IMail Server Support Center

IMail Server Premium 2006.2 released [\[what's new in IMail 2006.2\]](#)

You may be eligible for discounts on IMail 2006.2
Enter your serial number to see what's available to you.

[Don't have your serial number handy?](#)

Search the IMail Server Knowledge Base

Help Files

- [IMail 2006.2 - Getting Started Guide](#) [PDF format]
- [IMail Server Administrator Help 2006.2](#) [HTML format]
- [IMail - Web Messaging Help 2006.2](#) [HTML format]
- [Symantec Premium Anti-Virus Getting Started Guide](#) [PDF format]
- [BitDefender Standard Anti-Virus Getting Started Guide](#) [PDF format]
- [IMail Server 2006.21 Release Notes](#)

Contact Technical Support

Purchased Versions
Technical Support is available to [registered](#) owners of Ipswitch products which are within warranty (60 days from date of purchase), or covered by an active Service Agreement. Contact us via [email](#) or [telephone](#). [Click here to purchase a Service Agreement](#), which includes 12 months of unlimited support and all upgrades.

Evaluation Versions
[E-mail your support questions](#) or call (781) 676-5700

IMail Exchange Migration Utility beta

[Support Overview](#)

IMail Server Support

Overview

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