

Messaging Product Matrix

General Availability				
Product	Version	Release Date	Current Version	Upgrade Date
IMail	12	01/31/2012	12.5.2	4/1/2015
IMail Premium	12	01/31/2012	12.5.2	4/1/2015
IMail Secure	12	01/31/2012	12.5.2	4/1/2015
Ipswitch Instant Messaging	2.1	6/15/2011	2.1	N/A
Symantec Anti-Virus	5.2.8	12/15/2010	5.2.8	N/A
BitDefender Anti-Virus	3.0	8/4/2009	3.0	N/A
MailArchiva	3.1.11	04/09/2013	3.1.11	N/A

Sunset				
Product	Version	Sunset Date	Estimated EOL Date	Upgrade Path
IMail	11.5	01/31/2012	06/01/2015	IMail v12.5.2
IMail Premium	11.5	01/31/2012	06/01/2015	IMail Premium v12.5.2
MailArchiva	2.1.4	04/09/2013	04/09/2015	MailArchiva 3.1.11

End-of-Life				
Product	Version	Sunset Date	EOL Date	Upgrade Path
Symantec Anti-Virus	5.2.4	12/15/2010	06/30/2014	Symantec Anti-Virus 5.2.8
Ipswitch Instant Messaging	2	6/15/2011	06/30/2014	Ipswitch Instant Messaging 2.1
IMail	11.0x	3/30/2011	3/6/2012	IMail v12.5.2
IMail Premium	11.0x	3/30/2011	3/6/2012	IMail Premium v12.5.2
Premium Anti-Virus	5.2	8/4/2009	6/15/2011	Symantec Anti-Virus 5.2.8
Standard Anti-Virus	2.14	8/4/2009	6/15/2011	BitDefender Anti-Virus 3.0
MailArchiva	1.9.12	4/27/2010	6/15/2011	MailArchiva 3.1.11
MailArchiva	1.7.5	6/23/2009	6/15/2011	MailArchiva 3.1.11
IMail	10.0x	4/14/2009	6/15/2011	IMail v12.5.2
IMail Plus	10.0x	4/14/2009	6/15/2011	IMail Premium v12.5.2
IMail Premium	10.0x	4/14/2009	6/15/2011	IMail Premium v12.5.2
Premium Anti-Virus	5.1.4	7/8/2008	6/15/2011	Symantec Anti-Virus 5.2.8
Ipswitch Instant Messaging	1.0x	7/27/2005	6/15/2011	Ipswitch Instant Messaging 2.1
IMail Plus	2006.2x	4/21/2008	7/14/2009	IMail Premium v12.5.2
IMail	2006.2x	4/21/2008	7/14/2009	IMail v12.5.2
IMail	2006.1	4/21/2008	10/21/2008	IMail v12.5.2
IMail Plus	2006.1	4/21/2008	10/21/2008	IMail Premium v12.5.2
IMail Premium	2006.1	4/21/2008	10/21/2008	IMail Premium v12.5.2
IMail	2006.0x	4/21/2008	10/21/2008	IMail v12.5.2
IMail Plus	2006.0x	4/21/2008	10/21/2008	IMail Premium v12.5.2
IMail Premium	2006.0x	4/21/2008	10/21/2008	IMail Premium v12.5.2
Ipswitch Collaboration Suite,	2006.xx	9/18/2007	10/21/2008	IMail Premium v12.5.2

Standard				
Ipswitch Collaboration Suite, Premium	2006.xx	5/6/2007	10/21/2008	IMail Premium v12.5.2 & Symantec Anti-Virus 5.2.8
IMail Secure Server	2006.xx	3/6/2007	10/21/2008	IMail Premium v12.5.2 & Symantec Anti-Virus 5.2.8
Premium Anti-Virus	1.3x	10/17/2007	10/8/2008	Symantec Anti-Virus 5.2.8
Premium Anti-Virus	1.2x	11/28/2005	1/17/2008	Symantec Anti-Virus 5.2.8
Premium Anti-Virus	1.1x	12/31/2004	7/26/2005	Symantec Anti-Virus 5.2.8
Standard Anti-Virus	1.xx	3/6/2007	10/4/2009	BitDefender Anti-Virus 3.0
IMail Small Business	8.2x	11/29/2005	10/21/2008	IMail v12.5.2
IMail Small Business	8.1x	7/27/2005	7/15/2007	IMail v12.5.2
IMail Small Business	8.0x	7/27/2005	7/15/2007	IMail v12.5.2
IMail Professional	8.2x	11/29/2005	10/21/2008	IMail v12.5.2
IMail Professional	8.1x	7/27/2005	7/15/2007	IMail v12.5.2
IMail Professional	8.0x	7/27/2005	7/15/2007	IMail v12.5.2
Ipswitch Collaboration Suite, Standard	2.0x	11/29/2005	10/21/2008	IMail Premium v12.5.2 & BitDefender Anti-Virus 3.0
Ipswitch Collaboration Suite, ISP/EDU	2.0x	11/29/2005	10/21/2008	IMail Premium v12.5.2 & Symantec Anti-Virus 5.2.8
Ipswitch Collaboration Suite, Premium	2.0x	11/29/2005	10/21/2008	IMail Premium v12.5.2 & Symantec Anti-Virus 5.2.8
Ipswitch Collaboration Suite, Standard	1.0x	7/27/2005	7/15/2007	IMail Premium v12.5.2 & BitDefender Anti-Virus 3.0
Ipswitch Collaboration Suite, Premium	1.0x	7/27/2005	7/15/2007	IMail Premium v12.5.2 & Symantec Anti-Virus 5.2.8
Ipswitch Collaboration Suite, ISP/EDU	1.0x	7/27/2005	7/15/2007	IMail Premium v12.5.2 & Symantec Anti-Virus 5.2.8
IMail Express	8.0x	4/5/2004	10/27/2005	IMail v12.5.2
Killer WebMail	4.xx	7/27/2005	10/27/2005	No Upgrade Available
Classic WebMail	4.xx	7/27/2005	10/27/2005	No Upgrade Available
Killer LDAP	2.xx	7/27/2005	10/27/2005	No Upgrade Available
EZ Signup	4.xx	7/27/2005	10/27/2005	No Upgrade Available
You've Got IMail	2.xx	7/27/2005	10/27/2005	No Upgrade Available
List Builder	2.xx	7/27/2005	10/27/2005	No Upgrade Available
Externalizer	2.xx	7/27/2005	10/27/2005	No Upgrade Available
IMail Server	7.1x	5/31/2003	7/5/2004	IMail v12.5.2
IMail Server	7.0x	5/31/2002	8/31/2003	IMail v12.5.2
IMail Server	6.0x	6/30/2001	8/31/2002	IMail v12.5.2
IMail Server	5.0x	12/15/1999	9/31/2001	IMail v12.5.2
IMail Server	4.0x	1/31/1999	3/15/2000	IMail v12.5.2

General Availability	In the General Availability stage Ipswitch provides technical support to customers under warranty or covered by a current service agreement for their product. Technical support includes telephone and email support, online support such as tutorials and demo's, and access to our
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	<p>knowledge base. Ipswitch reserves the right to require that a customer upgrade to the most current version of their product to resolve a product issue.</p> <p>Product updates consist of maintenance releases, service packs, patches and/or hotfixes. Service packs, patches and hotfixes are not available for all products all the time and the determination for such is at Ipswitch's discretion.</p>
Sunset	<p>In the Sunset stage Ipswitch provides technical support to customers under a current service agreement for their product. Technical support includes telephone and email support, online support such as tutorials and demo's and access to our knowledge base.</p> <p>No updates are provided. If a product defect is found and verified, Ipswitch may decide to issue a workaround. Ipswitch does not develop additional features and/or functionalities for the product and will advise migration to a newer minor version or related general availability product. <i>Sunset status typically lasts for the duration of the most recent major version of the product plus 90 days after the next major release of the product. (See Example 1)</i></p>
End of Life	<p>In the End of Life (EOL) stage Ipswitch no longer provides technical support or product updates. Knowledge Base articles remain available for at least a 24-month period beyond this withdrawal date. A customer under a current service agreement utilizing a version that is in the End of Life stage will be told to upgrade to the General Availability version of their product. <i>EOL status begins the day after Sunset stage ends.</i></p>